

FAQ Blaze install from ftp site (32-bit or 64-bit)

Blaze Version: 6.2 or Later for Windows 11

How to install Blaze Software, Infrared Interface Drivers.



GENERAL Blaze V6.2.x Installation

Make sure you have full administrator rights before starting the installation process, otherwise the drivers will not install correctly.

Retrieve the Blaze installer from the Larson Davis following site:

https://www.larsondavis.com/contentstore/MktgContent/LinkedDocuments/LarsonDavis/Blaze-V6_24.zip

Go to **Downloads**, in your **File Explorer** right mouse click the Blaze zip file and **Extract All**.

Ensure all of your LD Spark/DVX equipment is disconnected from your computer during the installation process.

In the extracted folder, there will be two folders *x64* and *Win32*, most modern computers will prefer the x64 version of the software over the Win32 version. Choose the appropriate version for you PC and run the application called **setup.exe** from the respective folder.

During the installation process you will be asked to install **DVX drivers**. We recommend installing all DVX drivers unless you know the specific model(s) of DVX you use. In which case you can skip the drivers you do not need.

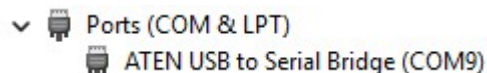
During the installation process you will also be asked for license information. Enter the following license code to activate (all lowercase): **ld 321 v 8416**

Updating Drivers for Use on Windows 11

Windows 11 assigns improper drivers for use with your DVX devices resulting in issues connecting to your equipment. In this section we will update your PC to use the correct drivers for your DVX. You may also need admin rights for this section depending on the IT/Security on your PC.

If you have Blaze installed, but do not know if you have the correct DVX drivers installed, you can access the driver installers at this location on your PC: C:\Program Files\PCB Piezotronics\Blaze The DVX .exe's should be easy to identify. Upon clicking you can install or, if they are already on your PC, repair the existing driver.

Now that your DVX drivers are installed you can now plug in your DVX to your PC and open your **Windows Device Manager** (Search "device manager" in your Windows search bar). Navigate to and expand the **Ports** list. You should see some kind of "USB to Serial" device detected. The device will likely have an associated warning in the form of a yellow triangle with an exclamation point if Windows detects a compatibility issue (the image below does not exhibit this warning). Right-click the device and open its **Properties**.



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Blaze_6.2.x_install_Win_11



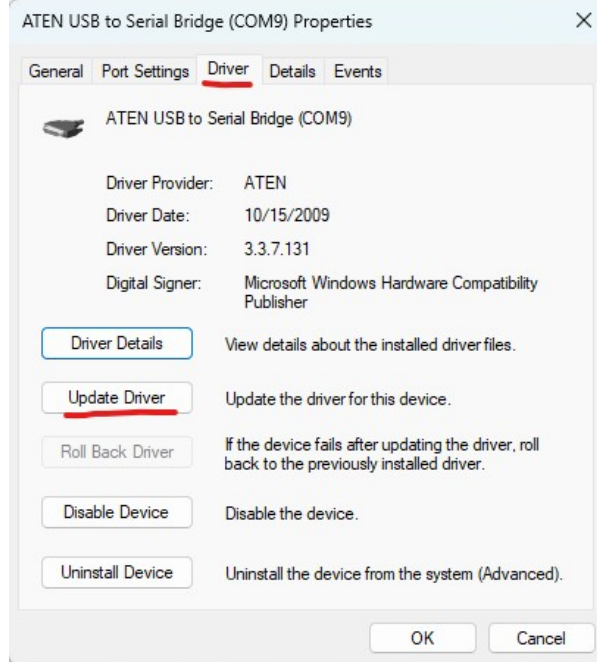
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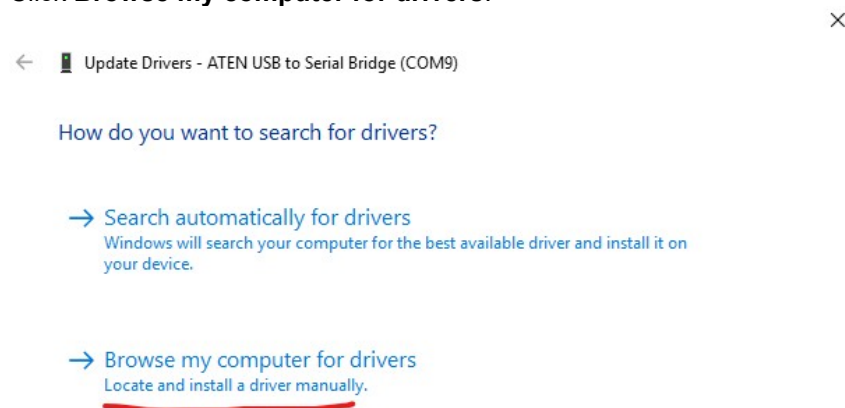
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Navigate to the **Driver** tab and click **Update Driver**



Click **Browse my computer for drivers**.



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Next click **Let me pick from a list...**

← Update Drivers - ATEN USB to Serial Bridge (COM9)

Browse for drivers on your computer

Search for drivers in this location:

Browse...

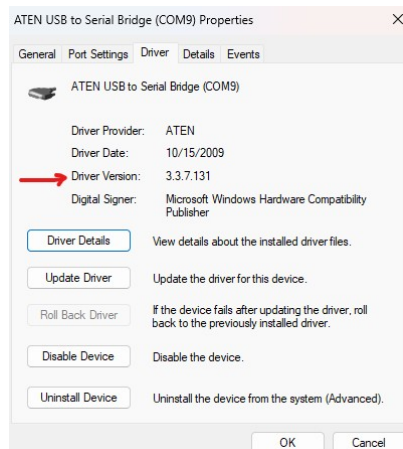
☒ Include subfolders

→ Let me pick from a list of available drivers on my computer
This list will show available drivers compatible with the device, and all drivers in the same category as the device.

Your PC will automatically select drivers it believes to be compatible. It is likely that you will only have one or two options.

Each DVX has a different driver. You can use the **Driver Version** as an identifier to ensure the correct driver was selected:

- DVX008: 3.3.7.131
- DVX009: 5.3.0
- DVX010: 3.3.11.152



At this point you should be all set to launch and connect via Blaze! If you continue to have issues you can always reach out to LDsupport@pcb.com for additional assistance.



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